

**Workshop  
on  
Capacity Building for Public Administration  
in Cambodia**

**“Conflict Management/Solution”**

**(final)**

**Jointly Organized by  
Council for Administrative Reform  
and  
The Sasakawa Peace Foundation**

**February 6 and 8, 2012  
Phnom Penh**

## **DAY1 - February 6 (Mon)**

### **Morning**

08:15 Registration

08:30 Opening Remarks

**Mr. Yuji Takagi**, President, the Sasakawa Peace Foundation

**H.E. Ngo Hongly**, Secretary General, Council for Administrative Reform

09:00 Coffee Break

09:15 **Session 1 – Conflict Management/Solution and its Theory**

**“Definition and Key Concepts of Conflict Management/Solution”**

Lecturer: Dr. Eng Fong PANG, Professor, Singapore Management University

10:45 Questions and Answers

11:15 Lunch

### **Afternoon**

13:00 **Session 2 - Conflict Management/Solution and its practice (1)**

**“A Success Story of Singapore: from the viewpoint of Human Resource Development”**

Lecturer: Dr. Eng Fong PANG, Professor, SMU

14:30 Questions and Answers

15:00 Coffee Break

15:30 Group Discussion on session 1 and 2

**16:30 Adjourn Day 1**

## **DAY2 – February 8 (Wed)**

### **Morning**

08:45 Registration

09:00 **Session 3 - Conflict Management/Solution and its Practice (2)**

**“Conflict Solution: a case of a Japanese Company from the point of Human Resource Development”**

Lecturer: Mr. Hisao INOUE, Senior Course Leader, Pacific Resource Exchange Center (PREX)

Moderator: Prof. Kim Song TAN, Singapore Management University

10:30 Questions and Answers

11:00 Coffee Break

11:15 Group Discussion on session 3

12:15 Lunch

14:00 **Session 4 – Conflict Management/Solution and its Practice (3)**

**“Cooperative Governance for the Environmental Dispute Resolution in National Development Policy”**

Lecturer: Jong-Ho Kim, Professor, Kyung Hee University

Moderator: Prof. Kim Song TAN, Singapore Management University

15:30 Questions and Answers

16:00 Coffee Break

16:15 Group Discussion on session 4

**17:15 Adjourn**

**Workshop  
on  
Capacity Building for Public Administration  
in Cambodia**

**“Performance Management”**

**(final)**

**Jointly Organized by  
Council for Administrative Reform  
and  
The Sasakawa Peace Foundation**

**February 9-10, 2012  
Phnom Penh**

## **DAY1 – February 9 (Thu)**

### **Morning**

08:15 Registration

08:30 Opening Remarks

H.E. Chhuon Chham, Deputy Secretary General, Council for Administrative Reform

09:00 Coffee Break

09:15 **Session 1 – Performance Management and its Theory**

**“Definition and Key Concepts of Performance Management”**

Lecturer: Ms. Doris Puey, Human Resource Consultant, Singapore

Moderator: Prof. Kim Song TAN, Singapore Management University

10:15 Questions and Answers

11:15 Lunch

### **Afternoon**

13:00 **Session 2 – Performance Management and its practice (1)**

**“Performance Management: Performance Management : Case Study of a Non-Profit Organisation”**

Lecturer: Ms. Doris Puey, Human Resource Consultant, Singapore

Moderator: Prof. Kim Song TAN, Singapore Management University

14:30 Questions and Answers

15:00 Coffee Break

15:30 Group Discussion on session 1 and 2

**16:30 Adjourn Day 1**

## **DAY2 – February 10 (Fri)**

### **Morning**

08:45 Registration

#### **09:00 Session 3 – Performance Management and its Practice (2)**

##### **“Performance Management: a case of Japanese Personnel Agency”**

Lecturer: Mr. Itaro OGURA, International Administrative Officer, Personnel  
Agency

Moderator: Yasutoshi Yoshida, Associate Program Officer, SPF

10:30 Coffee Break

10:45 Questions and Answers

11:15 Group Discussion on session 3

12:15 Lunch

14:00 Group Presentation (5 groups x 15 minutes)

15:15 Coffee Break

### **Closing Session**

15:30 Brief Report by H.E. Chhuon Chham, Deputy Secretary General, Council for  
Administrative Reform

15:40 Closing Remark by H.E. Ngo Hongly, Secretary General, Council for  
Administrative Reform

16:00 Certificates Conferment for “Conflict Management/Solution” and  
“Performance Management”

Group Photo

**16:30 Adjourn**